# Tidabie Music Go User Manual

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# Overview

- <u>Introduction</u>
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- System Requirements

## Introduction

Thanks for using Tidabie Music Go!

Tidabie Music Go is a powerful all-in-one music converter to download music from Spotify, Apple Music, Amazon Music, YouTube Music, TIDAL, Deezer, and more. It is the optimal choice for downloading any songs, playlists, albums, podcasts, or audiobooks to a local computer in plain formats like MP3, AAC, WAV, FLAC, AIFF, and ALAC, allowing you to enjoy music freely on any device, at any time, and anywhere.

With up to 10X conversion speed, this tool can download your favorite music in bulk as easily as apple pie. While running at a lightning-fast speed, Tidabie Music Go also exports high-quality audio, providing an immersive listening experience to its users.

Besides, this program allows you to organize the output files as you need and preserve the ID3 tags, including titles, artist names, albums, etc. In this case, you can organize your private music library effectively. Additionally, it offers a wide range of extensive tools like AA/AAX Converter, Format Converter, Burn CD, and Tag Editor to satisfy user's special needs.

## **Key Features**

- Download songs, albums, playlists, podcasts, audiobooks, and radio from popular streaming music services.
- Convert streaming music to MP3/AAC/WAV/FLAC/AIFF/ALAC.
- Batch-download music at up to 10x speed.
- Export lossless audio files with full ID3 tags and lyrics saved.
- Handy Tools: Export to iTunes, AA/AAX Converter, Format Converter, Burn CD, Tag Editor.
- Free update & technical support.

## System Requirements

Tidabie Music Go works on both Windows system and macOS. Please purchase the appropriate version according to your specific needs.

#### Windows Computer:

- Windows 7, 8, 10, 11 (32 bits or 64bits);
- 1GHz processor or above;
- 512 MB or higher of RAM;
- 1GB of available hard-disk space or higher;
- 1024\*768 resolution display or higher Monitor.

#### macOS Computer:

- macOS 10.15~14
- 1GHz processor or above;
- 512 MB or higher of RAM;
- 1GB of available hard-disk space or higher;
- 1024\*768 resolution display or higher Monitor.

# **Purchase & Registration**

- Purchase Tidabie Music Go
- <u>Register Tidabie Music Go</u>

## Purchase Tidabie Music Go

To buy a license key for Tidabie Music Go for Windows, please click here.

To buy a license key for Tidabie Music Go for Mac, please click here.

#### 1. Why should I buy Tidabie Music Go?

The free trial version of Tidabie Music Go only enables users to convert the first minute of each song. To unlock the trial version limitations, you should purchase a license. After purchasing, you will receive your registration information to activate the full version.

#### 2. What Benefits do we have after Registration?

- Unlock advanced features.
- FREE upgrades to the latest versions of the same product.
- FREE technical support.

## Register Tidabie Music Go

**Step 1:** Run Tidabie Music Go and select a target streaming platform from the main interface.

**Step 2:** You can simply click the "**Sign In**" button to open the registration window or click on the Menu  $\equiv$  button and "**Register**" to open the registration window as below.

Step 3: Copy and paste the registration email and code you received into the registration window, then click the "**Register**" button.

**Step 4:** Once you have finished the registration process, the limitations of the trial version will be removed.

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•	Feedback	Buy Now	Free Trial Register
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3	Sign In 🚺		

#### Tips:

1. Make sure your computer is connected to the Internet.

# Tutorial of Tidabie Music Go

2. We suggest you just copy & paste the Registration information into the popup dialog and do not insert any blanks before or after them. Otherwise, it may fail to register.

3. The Registration email is case-sensitive. Please read the email that contains the registration information carefully and make sure you have entered the right email address.

4. Make sure both the Registration Email and Registration key are provided by our company after purchasing. If you have not paid, please click "**Buy Now**" to get a license.

5. When your subscription is renewed, you will receive a new registration code and you should complete the registration by these steps: Click on the "**Register**" option  $\rightarrow$  Choose "**Renew License**"  $\rightarrow$  Enter the E-mail and the **new code** you have received on the renewal date.  $\rightarrow$  Tap on "**Confirm**".



# **Installation & Interface**

- <u>Installation</u>
- <u>Main Interface</u>
- <u>Menu</u>

# Installation

To install this product, please refer to the following steps:

1. Download the latest version of Tidabie Music Go through Download Center.

2. Double-click the "music-go.exe" or "music-go.zip" file to accomplish a "single-click install".

3. After installing, you can double-click it to launch the program.

# Main Interface

After launching Tidabie Music Go on your computer, you will see the main interface as follows. You will find entrances to different streaming music platforms. Simply choose one according to your requirements.

- Download from the App: Spotify, iTunes/Apple Music, Amazon Music, Tidal.
- Download **from the Web Player:** Spotify, Apple Music, Amazon Music, Tidal, Line Music, YouTube Music, and Pandora.

• Download from the Website: Audible, Dailymotion, Veoh, YouTube, Vimeo, SoundCloud, etc.



**Note:** You can download music from the Web Player or the App of Spotify, Apple Music, Amazon Music, or Tidal. By clicking the "Switch to App" or "Switch to Web player" icon, you can choose the option as you wish. By clicking the "Load App" or "Load Web player" icon, you can initiate the App or Web player manually.



## Menu

When clicking the Menu  $\equiv$  button on the upper right corner of the interface, you will see the menu list like the picture below. Here you can check for updates when a new version is available, open the online help page of Tidabie Music Go, go to Tidabie's online store, etc.



# Tutorials

- <u>Select Output Settings</u>
- Add Music to Tidabie and Download
  - 1. Download Music from the App
  - 2. Download Music from the Web Player
  - 3. Record Music from the Website
- Play and Record Radio Shows on Tidabie Music Go
- Play and Download Podcasts on Tidabie Music Go
- <u>Tools on Tidabie</u>
  - 1. AA/AAX Converter
  - 2. Format Converter
  - 3. Burn CD
  - 4. Tag Editor
  - 5. Export to iTunes
  - 6. AI Audio Splitter

## Select Output Settings

After selecting a streaming music platform, you can go to the "Settings" section located in the lower left corner to customize output settings. Please note that the "Settings" panel will vary depending on the streaming sources you choose. You can select different Music Settings for different music platforms by changing the options from the upper right drop-down column.

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			Inteiligent Mode	Tidal	
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			Bit Rate	Pandora	
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			Sample Rate	S Audible	
0			48 kHz	Others	
	Feedback				
			Output Folder		
			F:\Tidable Music Go		
	support@tidabi e.com		MP3 V Output I	Folder F:\Tidable Music Go	More settings

☆ Music Settings:

- Conversion Mode: Intelligent Mode, Convert Mode, YouTube Mode
- Output Format: Auto, MP3, AAC, WAV, AIFF, ALAC, FLAC
- Bit Rate: 128 kbps, 192 kbps, 256 kbps, 320 kbps
- Sample Rate: 44.1 kHz, 48 kHz, 96 kHz, 192 kHz
- After Converting: Do nothing, Open the output folder, Put the system to sleep

- **Output Folder:** Set the output path according to your needs.
- Output File Name: Track Number, Title, Artist, Album, Playlist Index, Year
- Output Organized: None, Playlist, Artist, Album, Artist/Album, Album/Artist, Playlist/Artist, Playlist/Album

#### Note:

1. If you select "Auto" as the Output format, Tidabie will download audio files in the original quality and format, which is why you cannot modify the Bit Rate and Sample Rate under this condition.

2. Please note that when you select WAV, AIFF, ALAC, or FLAC format, you will not be able to select the bit rate by yourself. Since these formats are lossless audio formats, the program will download music at the best bit rate in this case.

3. When you select downloading music from the YouTube Music Web Player, there is no conversion mode option.

When recording music from websites like YouTube, SoundCloud, Dailymotion, Veoh, and Vimeo, the "Settings" panel is a bit different from other music platforms. You can modify the settings options as follows:

- Output Format: MP3, AAC, WAV, AIFF, ALAC, FLAC
- Quality/Bit Rate: 128 kbps, 192 kbps, 256 kbps, 320 kbps
- **Output Folder:** Set the output path according to your needs.
- Automatically split when the silence is more than (xxx) milliseconds.

- Do not save if an audio file is less than (xxx) second(s).
- Stop recording after (xxx) minute(s).

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	Feedback		Do not save if an audio file is less than 30 sec		
			Stop recording after 60 minute (s).		
4	support@tidabi e.com		MP3 V Output Folder F:\Tidabie Mu		More settings

Additionally, you can also choose the output settings from the home page directly. Here is a relative picture.

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A	Music		
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	Tools	AIFF 192 kops ALAC (*m4aj 256 kbps	
•	Al Optimize	Output Format : MP3	
٥	Settings	Quality : 320 kbps	
0	Feedback	Output Folder d:\Documents\Tidable Music Go	
		Automatically split when the silence is more than 180 milliseconds.	
		Do not save if an audio file is less than 30 second (s).	
4	support@tidabi e.com	Stop recording after <b>60</b> minute (s).	

When converting audiobooks from Audible, you can modify the settings options as follows:

- **Output Format:** Original, M4A, M4B, and MP3
- Quality: High Quality or Small Size
- After Converting: Do nothing, Open the output folder, Put the system to sleep
- **Output Folder:** Set the output path according to your needs.

Apart from the Music Settings, you can also change other other settings options like Podcast Settings, Radio Settings, AI Lab Settings, and General Settings in the "Settings" module.

#### ☆ Podcasts Settings:

- **Output Folder:** Set the output path according to your needs.
- After Converting: Open the output folder, Do nothing, Put system to sleep

#### ☆ Radio Settings:

- Output Format: MP3, AAC, FLAC, WAV, ALAC, AIFF
- Quality: 128 kbps, 192 kbps, 256 kbps, 320 kbps
- **Output Folder:** Set the output path according to your needs.
- Automatically split files when the duration exceeds (xxx) minutes.
- Stop recording after (xxx) minute(s).

#### ☆ AI Lab Settings:

- Output Format: MP3, M4A, FLAC, WAV, OGG, AIFF
- Quality: 128 kbps, 192 kbps, 256 kbps, 320 kbps
- Output Folder: Set the output path according to your needs.

### ☆ General:

- Appearance: Light, Dark
- Language: 48 languages are available.

## Add Music to Tidabie and Download

## 1. Download Music from the App

#### Step 1: Select Music Source

When you first launch Tidabie Music Go on your computer, you will see the main interface where some major streaming music platforms are listed. If you would like to download high-quality music, you can download music from the app. As mentioned above, you can record music from Spotify, iTunes/Apple Music, Amazon Music, or Tidal apps. Here, we take Spotify as an example.

Tap on the "Spotify" tag from the main interface. Please note that you should first install the app on your computer. Normally, once you click on it, the preinstalled Spotify app will pop up. Then you need to log in to your Spotify account to access your online music library.





**Note:** If the Spotify app does not show up, just hit the blue "Load App" icon in the upper right corner to open it manually. Similarly, if you would like to switch the recording source from the web player to the app, simply hit the "Switch to App" button.

#### Step 2: Customize Output Settings

Navigate to the "**Settings**" module on the left-side bar. You can adjust different settings according to your actual needs. (For more details about settings options, please refer to the <u>Select Output Settings</u> section.)

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🖨 Tools		Bit Rate		
Al Optimize		Very High ( 320 kbps )		
		Sample Rate		
Settings		48 kHz		
Feedback				
		Output Folder		

Step 3: Add Music to Download Task List

Go to the "**Music**" page after finishing the settings. The next step is to add songs to the task list. You have three choices to add songs.

**Method 1:** Drag and drop a song/album/playlist from the Spotify app to Tidabie's "**Drag the music here**" area and start parsing.

Method 2: Copy and paste the URL of any song/album/playlist to Tidabie's parsing box on the "Music" page.

**Method 3:** Open any song/album/playlist, and click on the "**Click to add**" button in the lower right corner.



Music     Podcasts     Converting     Converted     Tools     Al Optimize	Please copy and paste Spotify track / playlist / album	n link here.	ExplorePrentium Q. 45	•
	Please copy and paste Spotify track / playlist / album	n link here. A   🔂	Explore Premium	•
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After parsing, a new window will pop up and all the tracks from your chosen album/playlist will be listed there. Then just tick your desired tracks and click on the "**Add**" icon.

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6 6	Music Podcasts Radio	L HI OC	2 song	Playlist # (s), it may take	\$1 01:21 minutes to conve ed	rt. Add	Cancel	× Load App
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4) 63	Tools Al Optimize	Ø				SEVENTEEN 11th Mini Alb		
0			Cruel Summer			SEVENTEEN BEST ALBUM		
	Feedback		Fortnight (feat. Post Malone) SPOTI		Taylor Swift, Post M ZICO, JENNIE	THE TORTURED POETS D	03:49 02:48	
	support@tidabi e.com			MP3		rt Folder F:\Tidable Music G		More settings

**Step 4:** Click on "**Add More**" if you want to choose more songs. If not, hit "**Convert**" to start downloading.



Step 5: Check the Downloaded Music Files

Go to the "**Converted**" module, you can check the download history. By clicking on the folder icon of each song, you will be directed to the local address of the song.

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### 2. Download Music from the Web Player

Downloading music from the built-in web player enables you to download music with up to 10x speed. Here, we take the Spotify web player as an example.

Step 1: Select Music Source

Click on the "Spotify" tag on the main interface. The embedded Spotify web player will pop up automatically. Follow the on-screen instructions to log into your Spotify account.

**Note:** If the Spotify web player does not show up, just hit the blue "Load Web player" icon in the upper right corner to open it manually. Similarly, if you would like to switch the recording source from the app to the web player, simply hit the "Switch to Web player" button.



Step 2: Customize Output Settings



Navigate to the "**Settings**" module, you can customize the output parameters as you wish. (For more details about settings options, please refer to the <u>Select</u> <u>Output Settings</u> section.)

**Tips:** If you select "**Auto**" as the Output format, Tidabie will download audio files in the original quality and format.

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0	Settings		48 kHz		
	Feedback		Output Folder F\Tirlable Music Go		
	support@tidabi e.com		MP3 V Output Folder F:\Tidable M		

Step 3: Add Music to Download Task List

Turn to the "**Music**" page and open the web player by clicking on the "Load Web player" icon located in the upper right corner.

Open your desired song/album/playlist and hit the blue "**Click to add**" button to parse songs.





Tick the songs you want and tap on the "**Add**" button.

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0	Settings Feedback					
		Spell     Cheers to youth	SEVENTEEN	SEVENTEEN BEST ALBUM		
	support@tidabi e.com	Output Format MP3		utput Folder F:\Tidable Music G		More settings

Step 4: Start Downloading



If you would like to batch download more songs from different playlists/albums, just click "**Add More**" and repeat the adding actions. Once you have finished choosing, tap on "**Convert**".

0	<b>Tidable</b> Music Go	☐ Music Home → Spotify			= - 0 ×
n	Music	2 songs, total duration 0	0:06:16		
P	Podcasts				
á	Radio	Put computer to sleep when finished	Add More	Delete All	Convert
0					
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۵	Tools	MAESTRO		SEVENTEEN BES	
A1	Al Optimize				
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	support@tidabi e.com				

Step 5: Check the Downloaded Music Files

You can navigate to the "**Converted**" module to check the downloaded music files once the downloading process is complete.



### 3. Record Music from the Website

Step 1: Select Music Source or Add Other Website Source

You can choose a music source from the options displayed on the main interface. Or you tap on the "**Add Other Source**" to record music from the platform you want. The latter option requires you to enter a name and URL to access the platform. Here, we take Vimeo as an example. Simply tap on "Vimeo" to initiate the built-in Vimeo website. Next, log into your account.



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4	Tools	Other			
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•	Feedback	vech Vech	Vimeo	+ Add Other Source	
e	support@tidabi e.com				

Step 2: Select Music Source or Add Other Website Source

Go to the "**Music**" page, you will be able to customize the record settings directly. More settings are available under the "Settings" module. (For more details about settings options, please refer to the <u>Select Output Settings</u> section.)

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A	Al Optimize	Output Format : MP3 ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~	4
0	Settings	Quality : 320 kbps	
	Feedback	Output Folder dt'Documents\Tidable Music Go	
		☑ Automatically split when the silence is more than 180 milliseconds.	
		Do not save if an audio file is less than 30 second (s).	
	support@tidabi e.com	Stop recording after     60 minute (s).	

#### Step 3: Start Recording

Open the music you wish to record and start recording by clicking the "**Click to Start**" button. Hit "Stop Recording" when you want to end the recording.

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۲	Converting		
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	Feedback	< Recording > Recording	
	support@tidabi e.com		

**Step 4:** Select Music Source or Add Other Website Source

When the recording is finished, the music files will be stored in the designated folder. You can navigate to the "**Converted**" section located in the left-side menu bar to check the downloaded tracks. In addition, hitting the folder icon will lead you to the output folder directly.



## **Play and Record Radio Shows**

## 1. Play Radio Shows on Tidabie Music Go

**Step 1:** Launch Tidabie Music Go and head to the "**Radio**" module. You can find your preferred radio programs in this module.





**Step 2:** Tap on any radio program, you will be directed to the full page of the radio program and it will start playing immediately.



Additionally, you can stop playing the radio by clicking the "**Pause**" button or restart again by clicking "**Play**".



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e O	Music Podcasts		Now Playing: NPR - Breaking News, Analysis, Music, Arts &	Podcasts : NPR
6	Radio	n p	01:25 https://www.npt.org/	
0	Converting		11 Pause & Click to Record	
	Converted		V	
-	Tools	Record Settings		
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٥	Settings	Quality 320 kbg	95 ×	
	Feedback	Output Folder F:\Tida	bie Music Go\Radio	
	support@tidabi	<ul> <li>Automatically split files whe</li> <li>Stop recording after 60</li> </ul>		
	e.com			

### 2. Record Radio Shows on Tidabie Music Go

**Step 1:** Before recording, you may change the output format, quality, and output folder path, or you can decide when to stop recording, according to your requirements.





**Step 2:** Tap on the "**Click to Record**" button to start recording the radio show. If you haven't set automatically stop recording time, you can manually stop it by hitting "**Stop Recording**". In addition, it is worth mentioning that Tidabie allows background recording. By ticking the "**Mute**" box, the program will record the radio show in the background, which means you can handle multiple tasks on your computer while recording.

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0 0	Recording Converted		Pause	Stop Recording	
0 2	Tools Al Optimize				DURATION
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	support@tidabi e.com				

**Step 3:** After finishing recording, you may find the recorded audio files in the "**Converted**" section.





## **Play and Download Podcasts**

## 1. Play Podcasts on Tidabie Music Go

**Step 1:** Launch Tidabie Music Go and go to the "**Podcasts**" module in the left-side menu.

**Step 2:** Find the podcast episodes you like. You may scroll up and down to pick any podcast you prefer. Or you can type in the podcast name in the search bar to find it directly.





Step 3: When the mouse is hovered on a specific podcast episode, you will see the icon and icon. When you tap on the icon, the latest episode will be played immediately. If you would like to listen to the previous episodes, you may tap on the episode cover to go to the detailed page, where you can play previous podcast episodes by clicking on the play icon next to each episode.



## 2. Download Podcasts on Tidabie Music Go

**Step 1:** You can decide the output file path before downloading podcasts to your computer. You may head to the "**Settings**" section and change the output folder path under the "**Podcasts**" part.

**Step 2:** Navigate to the podcast detailed page. You can hit the download icon next to each song and click "**Add**" to download one specific podcast.







To download multiple podcast episodes, you may click "**Download All**", tick the wanted episodes, and hit "**Add**" to start downloading.





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			WWDTM: Happy Independence D	ay! NPR			
			WWDTM: Christian McBride	NPR			

**Step 3:** Once the downloading is finished, you may go to the "**Converted**" section to check the downloaded podcasts. Or you can tap on the folder icon next to each podcast to its local address.

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## **Tools on Tidabie**

Tidabie Music Go has made significant improvements to enhance your user experience. It provides a range of powerful tools for you to enjoy additional features and functions. Let's delve into how to make the most of these tools.



### 1. AA/AAX Converter

Tidabie offers a helpful tool for converting AA/AAX audiobooks into M4A, M4B, and MP3 formats, providing users with convenient options for their audiobook conversion needs.

**Step 1:** Go to the "**Tools**" section, and click on the "**AA/AAX Converter**" icon.

**Step 2:** You can directly import the audiobooks AA or AAX files to the converter by clicking "**+Add**".



**Step 3:** Set the output format (MP3/M4A/M4B), quality, and output folder before hitting the "**Convert**" button.

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### 2. Format Converter

Format Converter is a versatile tool designed to facilitate the conversion of your local audio files to a variety of formats. With this tool, you can easily convert your audio files to popular formats such as MP3, M4A, FLAC, WAV, OGG, and AIFF, allowing you to enjoy your music across different devices and platforms.

#### Step 1: Change Output Settings

First, you need to go to the "**Settings**" module and customize the output setting to your preference under the "**Tools**" tab. You can select the output format, quality, and output path here.



Step 2: Import Local Files

Head to the Tools section on the left-side menu bar, and select "**Format Converter**". Click on the "**+Add**" button to locate the local audio files that you want to convert. Select files and confirm. They will be added to Tidabie. You can also add the files by dragging and dropping them into the panel. The supported source formats include MP3, M4A, M4B, WAV, FLAC, OGG, AIFF, and M4R.

#### Step 3: Start Conversion

When all the preparations are done, simply click on the "**Convert**" button to start converting your files.



### 3. Burn CD

Tidabie offers a CD-burning function to give you the utmost convenience and flexibility.

Step 1: Select Audio Files to Burn

Method 1: Navigate to the "Tools" section and click on the "Burn CD" icon. Insert your disc into your computer. You can either drag and drop your desired songs into the panel or click on "+Add" to browse your local folders and then add files.

Method 2: If you wish to burn the converted songs, go to the "Converted" tab, select the items, and then click on the menu icon above the download list to choose "Burn CD".

Note: The Burn CD tool is only available in the Windows version.



Step 2: Adjust Settings Accordingly and Burn CD

Change the burning settings, like the disc name and the gap between the songs. Then simply click on the "**Burn**" button to start burning songs to your CD.

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## 4. Tag Editor

Tag Editor is a helpful tool that enables you to manually add tags to your local audio files or adjust the ID3 tags of the converted files to your liking. Here are the steps for utilizing this feature.

Step 1: Select Target Audio Files

**Method 1:** Choose "**Tag Editor**" in the "**Tools**" section. **Drag and drop** your target audio files to the area or import files by clicking "**+Add**". Tidabie will automatically read the tags of your audio.

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Method 2: If you want to edit the converted songs, head to the "Converted" tab, pick the items, and select "Edit Tags" after clicking on the above menu icon.

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Step 2: Edit ID3 Tags and Save

# **O** Tutorial of Tidabie Music Go

When you have selected the item you wish to modify, proceed with adjusting the Artist, Album, Genre, Year, Track Number, and other relevant details. Upon completion, kindly click "**Save**" to apply the changes. Subsequently, the modifications will be visible in the output file on your local computer.

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### 5. Export to iTunes

Tidabie offers a seamless transfer to iTunes, making it effortless to add your converted songs to your iTunes library with just a few clicks.

Step 1: Select Target Converted Songs

After the conversion, head to the "**Converted**" module. Choose the target songs, click the menu icon above the list, and select "**Export to iTunes**".



Step 2: Start Exporting Songs to iTunes

After making your selection, a pop-up window will appear. You can name the playlist and then click "**Start exporting**" to begin the transfer.



## 6. AI Audio Splitter(AI Optimize)

# O Tutorial of Tidabie Music Go

The AI Optimize (AI Audio Splitter) function is designed for splitting vocals and instrumental from a song. After splitting, the vocals and instrumental versions of the songs will be separated into two audio files and downloaded to your PC. With these audio files, you can make a karaoke version of the songs easily or you can make multiple innovative usages afterwards.

Step 1: Head to "AI Optimize" and Modify Output Settings

Tap on "**AI Optimize**" to go to the "**Audio Splitter**" module. In this interface, you can modify the output settings like output format, quality, and output folder path.



Step 2: Add Audio Files to Split Vocals and Instrumentals

Click on "**+Add**" and select the local music files that you want to split. Or you can drag and drop the files onto the panel directly.

Step 3: Hit "AI Split" to Start Conversion

Once you finish adding audio files, just hit the "AI Split" button to start conversion.

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Step 4: Check Downloaded Vocals and Instrumental Audio Files

As the conversion is finished, the output folder will pop up by default. You can check the downloaded vocals and instrumental audio files in the output folder.

Tutorial of Tidabie Music Go



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# **Technical Supports**

- <u>Support</u>
- <u>Contact</u>

## Support

For more information, please visit Tidabie's official website!

Homepage: https://www.tidabie.com/

Product Page: https://www.tidabie.com/music-go/

If you encounter any problem, you may help yourself with Tidabie FAQ!

FAQs Page: https://www.tidabie.com/music-go/faq.html

Support Page: https://www.tidabie.com/music-go/online-help.html

## Contact

If you encounter any problem when using our products, please contact Tidabie technical support team for further assistance. Technical support inquiries, suggestions, feedback, proposals, compliments, or even criticism, are all welcome.



We are always ready to serve you with prompt and useful email support. From Monday to Sunday, we will answer your emails within 48 hours. Please allow time lag due to different time zones.

Support Email: <a href="mailto:support@tidabie.com">support@tidabie.com</a>